

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

September 16, 2004

IN RE:

**APPLICATION OF ANN FORMAN
FOR AUTHORITY TO PROVIDE
COCOT SERVICES IN TENNESSEE**

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DOCKET NO.

99-00286

Company ID: 128345

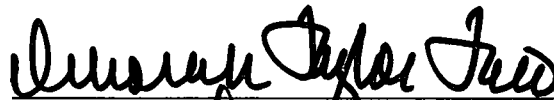
**ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE
CUSTOMER OWNED COIN OR COINLESS OPERATED TELEPHONE SERVICE**

This matter came before Chairman Pat Miller, Director Deborah Taylor Tate and Director Ron Jones of the Tennessee Regulatory Authority ("TRA") the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on August 30, 2004. Ann Forman (the "Company") originally filed its Application to provide Customer Owned Coin or Coinless Operated Telephone ("COCOT") service within the State of Tennessee on April 16, 1999. During a regularly scheduled Authority Conference held on May 4, 1999, the Directors found that the Company had met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee. On July 29, 2004, the Company requested that the TRA cancel its authority to provide COCOT service in Tennessee. Based upon careful consideration of the record of this matter, the panel voted unanimously to cancel, by request, the authority of Ann Forman to provide COCOT service in Tennessee.

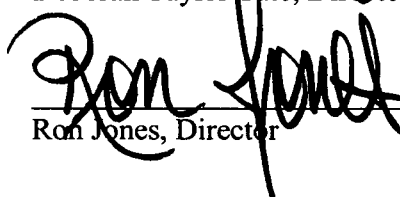
IT IS SO ORDERED.



Pat Miller, Chairman



Deborah Taylor Tate, Director



Ron Jones, Director